

# Thanks to you

Your impact and achievements  
2018/19



Care and support  
through terminal illness



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## ➤ Thank you

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Our cover image shows the Marie Curie Daredevil Challenge, June 2019, and features Marie Curie Patron **Petra McMillan** (see page 9) and **Andy Stewart**, who, inspired by daughter Ruby (front, in pink coat), abseiled 160 feet down the University of Dundee Tower Building to raise funds and awareness for Marie Curie. Photo credit: DC Thomson.

# Extraordinary support that changes lives

**At Marie Curie, we believe every life is precious and how we conclude our lives is as important as how we begin them.**

Every day, we're by the side of people who are reaching the end of their lives, doing everything we can to give them the best end of life experience possible. We're also there with emotional support and practical advice for their families and carers.

One of the most rewarding aspects of my job is hearing how much this care and support means to the people we help. I get to hear stories from people like Carol (right), for whom Christmas was everything.

When she knew she wouldn't live to see another December, her family and Marie Curie pulled out all the stops to give her a magical Christmas experience in August.

I hear stories from people like Marie Curie Nurse Sam (right), who was inspired to build his career in palliative care by the personal and thoughtful care his father received in our Cardiff and the Vale Hospice.

Stories like these of what is possible through Marie Curie care is

truly moving. But what is even more moving to me personally is knowing that this impact only happens because so many kind people like you share our vision. And you're willing to give so freely in support of that vision. Through the donations you make and the ones you solicit, through every gift of pre-loved clothing and jewellery, through the time and concern you put into your fundraising, and through the voice that you give to our cause, you make everything we do possible.

Thanks to you, so many more people have benefitted from the care and support we believe everyone should have at the end of their lives. Read on to learn more about the extraordinary things your commitment has made possible.

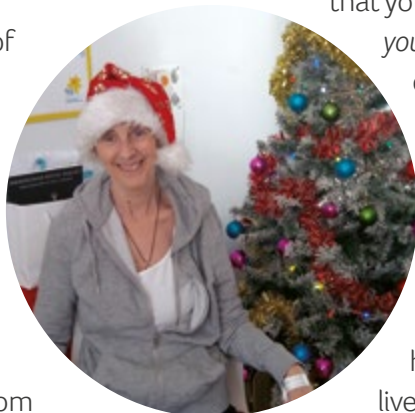
## **Meredith Niles**

Executive Director of Fundraising and Engagement



Photo: Kate Stanworth

“One of the most rewarding aspects of my job is hearing how much this care and support means to the people we help.”



Legacies

# Preparing for the future

Leaving a gift in your Will can make a significant difference to Marie Curie, meaning hospices are able to invest known income in much-needed care and equipment. Hospice Fundraising Assistant, Liverpool, and Legacy Ambassador Julie Zafari explains.

**In 2012, I was diagnosed with breast cancer and needed some treatment at the Marie Curie Hospice, Liverpool. I felt such warmth here. Visiting my nurse, Danielle, was like coming to see a friend.**

My dad, Geoff, was diagnosed that year with end-stage COPD. He'd been larger-than-life and we were heartbroken. He started visiting the hospice's Day Therapy Unit to get his symptoms and breathing under control. He looked forward to going each week. I got my dad back.

We had a nurse through the night. Dad was calm and safe, and mum and I got a good rest. After three years, he had a peaceful death at home.

As Legacy Ambassador, I talk in the community about how simple it is to leave a gift in your Will. It's not taking money now, but in the future.

People rarely talk about a death plan. It's wonderful to be able to sort everything out before someone becomes ill. The more Dad and I talked about where he wanted to be when he died, the more we were

**55+**

If you're aged 55 or over, you can access Marie Curie's free Will-writing service, which means a participating solicitor will write a simple single or mirror Will for you for free. [mariecurie.org.uk/legacy](https://mariecurie.org.uk/legacy)

prepared for it. And now, working at the hospice, I feel close to my dad. When you see the loving and fun environment of our hospices, you understand that it matters how and where you die.

**Julie** (left) with her dad Geoff and Marie Curie Nurse Andrea Jones at the Marie Curie Hospice, Liverpool.



Interested in leaving a legacy?  
Visit [mariecurie.org.uk/legacies](https://mariecurie.org.uk/legacies)



## Individual gifts

# Gifts that help provide peace of mind

Thanks to the kindness of thousands of individual supporters, Marie Curie receives more than £30 million each year through Direct Debit payments, regular donations and responses to appeals. People of different ages and backgrounds make these gifts – and each person has their own special reason for giving. Here are a few.

“When you support a person in end of life care, you support their family and friends too. So the person at the centre of the activity may die, but the memory and gratitude for your help lives on with their family and friends. Thank you.”

“I think my mother worried about her family looking after her, but as soon as the Marie Curie Nurses came in, she visibly relaxed. They were so professional and so unbelievably kind and gentle. All her worry lines disappeared and she

was able to die with peace and loving care.”

“During the last days of my dear husband’s life, the ring on my doorbell when the Marie Curie Nurse arrived was music to my ears. Without her help, so that I could sleep at night, he would never have been able to have a peaceful death in his own home with those he loved around him. Bless you.”



“A gentle whisper. A friendly smile. Someone there to hold your hand. Take you through the bad day and make you laugh and smile. The nurse that goes the extra mile. Marie Curie Nurses – what would we do without you?”



To make a one-off or regular donation to Marie Curie, visit [mariecurie.org.uk/donate](https://mariecurie.org.uk/donate)

## 12,000

New supporters who gave their first donation to Marie Curie through our campaigns to potential supporters in 2018/19.

## £30.7 million

Funds to Marie Curie in 2018 from Direct Debit payments, regular donations and responses to appeals.

## 32,000

Supporters who entered Marie Curie’s Daffodil Raffle, which offered the chance to win up to £10,000.

## 52,000

Number of people currently playing the Marie Curie Weekly Lottery. This raises enough to fund the cost of three Marie Curie Nurses for a year.

Fundraising Groups

# A sociable, inspiring way to raise money

Working in communities across the UK, our volunteer fundraising groups use their local contacts to organise events and collections, which help raise awareness of local Marie Curie services. Rhian Diggins from the Cardiff group shares her thoughts.

**My mother-in-law, Jenny, had hospice care at the Marie Curie Hospice, Cardiff and the Vale. The team really looked after our family. In a difficult situation, they took away some of the pressure.**

It's not until you need a charity like Marie Curie that you realise the wide range of services they offer. It really opened my eyes.

After Jenny passed away, I joined the fundraising group. We're a diverse group, which is our strength. We can tap into different backgrounds and experiences.

We thrive on the Great Daffodil Appeal. It's such a busy time – in Cardiff especially, as it happens around St David's Day. We love meeting people and showing the charity's impact at a local level. We're people from Cardiff, collecting in Cardiff, for a charity in Cardiff. Lots of us have been inspired because we've had personal experiences at the hospice.

We enjoy the Blooming Great Tea Parties, too. Members of the group open up their homes and it's become sociable – we're friends, not only

people who meet to fundraise.

We're making a difference to a charity and enjoying ourselves. Being part of a fundraising group gives you a lift. I might be only one person, but I can make a difference in my own way.

**Rhian Diggins** (below, sixth from right) has been a member of the Cardiff Fundraising Group since 2015.



Find out how you can get involved in your nearest fundraising group at [mariecurie.org.uk/local-fundraising](https://mariecurie.org.uk/local-fundraising)



## Challenge events

# Be part of a special team

Swimming, cycling, running, trekking... If you're up for a challenge, you can sign up to do something special for Marie Curie. Here, Joanne Mooney shares her inspiration for undertaking a challenge event.

### **My lovely dad, Brian, had a spinal sarcoma. He'd already had surgery and we didn't want him to go through it again.**

Dad was a private person and wanted to be at home, but agreed to go to the Marie Curie Hospice, Belfast to get his pain managed. He had an amazing few weeks there – the team was incredible and treated him with such dignity. We were never made to feel like a burden. It took the pressure off my mum. Dad was comfortable and often laughing. And in such a lovely environment, I had an opportunity to thank him for everything he'd done for me.

I wanted to raise money so someone else could benefit as we had, so I signed up for Ride London – a 100-mile cycle through London and Surrey. I set up a JustGiving page, and money poured in from friends and colleagues who had a personal connection to Marie Curie or felt it was a great cause. My employer matched contributions up to £500. I was blown away by

everyone's generosity. It made me very emotional.

There was lots of support during the ride, and people in Marie Curie shirts shouted, 'Come on, teammate'. It was brilliant. I had to fight back the tears.

“I wanted to raise money so someone else could benefit as we had... I was blown away by everyone's generosity.”

**Joanne Mooney** took part in Prudential Ride London 2019, raising more than £2,200 for Marie Curie.



If you'd like to support Marie Curie by taking part in a challenge event, visit [mariecurie.org.uk/events](https://mariecurie.org.uk/events)

Philanthropy

# Making fundamental services possible for more people



Much of Marie Curie's work is supported by philanthropists and charitable trusts and foundations who together, through the facilitation of the Major Gifts team, generate millions of pounds worth of gifts. The Robertson Trust's Lesley Macdonald shares her view.

**At The Robertson Trust, we recognise the need for improved end of life care services is greater than ever, and Marie Curie plays an important role in addressing this.**

The value the charity places on giving people control over how and where they access support services is one of the key reasons we choose to support its work. A great example of this is its Helper Service, funded by our trust, which uses specially trained volunteers to provide weekly emotional and practical support

to people with terminal illnesses in their own homes.

We know how challenging it can be for charities to raise funds and deliver services, so we have policies in place that allocate staff dedicated time to volunteer for charities such as Marie Curie, in addition to matching and doubling money raised through fundraising activities.

Marie Curie understands that putting the needs of people using their services at the heart of what they do is key, and we're confident

that they will continue to do this through their partnerships and the support of the community.

**Lesley Macdonald** (left) is Head of Giving at The Robertson Trust, which has supported a wide range of projects at Marie Curie, including the capital campaign to build the new Glasgow Hospice (below).

▶ If you would like to discuss making a major gift, email [major.gifts@mariecurie.org.uk](mailto:major.gifts@mariecurie.org.uk)

**£800,000**

Total donated by The Robertson Trust across a range of projects since it started supporting Marie Curie in 1999.





Patrons and development boards

# Lending skills and time

Patrons and development board members use their skills and networks to help raise funds for and awareness of Marie Curie's work. Patron Petra McMillan reflects on her achievements over the past 10 years.

**In 2009, my mum, Renate, had cancer and needed round-the-clock care. Even with five of us from the family on a 24-hour rota, the emotional strain was taking its toll. A Marie Curie Nurse gave us respite and helped us keep mum at home longer. It was revolutionary.**

After Mum passed away, my daughter, Heidi, who was seven at the time, asked what more we could do. We started fundraising and I wanted to involve more people. I'm quite sporty – going for runs is how I coped and healed – so I created group events like an abseil

**“It feels fantastic to be inclusive and reaching out to families who need support.”**

and hikes up Ben Nevis or the West Highland Way. In November 2019, we're going to Everest Base Camp – that will be special. Through past events, I know almost everyone taking part.

As a patron, I'm an ambassador for the charity. I use my skills as a former journalist to create, market

**£500,000+**

Amount raised by Petra, her family, friends, supporters and volunteers over the past 10 years.

and communicate events and bring people together. Securing local and national press coverage has been really important for spreading the message about why the charity needs support and how to access services. I've also helped set up fundraising groups in Dundee and Carnoustie.

I'm proud of everyone that has worked with us over the past 10 years to achieve some amazing goals. My mum was the type of person who always fought for the underdog. It feels fantastic to be inclusive and reaching out to families who need support.

**Petra McMillan** is based in Dundee and is one of 45 Marie Curie's patrons across the UK

**➤ If you have previous experience in a similar senior volunteer role and would be interested in supporting us, please get in touch [major.gifts@mariecurie.org.uk](mailto:major.gifts@mariecurie.org.uk)**





Special events

# Thank you for the music

A dedicated network of enthusiastic and skilled volunteers help plan more than 10 exclusive events every year; together, these raise over £2.5 million. Dinah Garrett reflects on the spirit of our Carols in the City event.



**I was invited to join the Carols Committee in 2011 by a friend who has been involved with Marie Curie since 1982. She felt my experience in corporate affairs at the BBC, where I organised events, could be helpful.**

I visited the Marie Curie Hospice, Hampstead and saw in practice the vast range of work that Marie Curie does for terminally ill people and their families. The care, dedication and love were inspirational.

I became Committee Chairman in 2015. Together, we secure sponsorship and advertising, sell tickets for Carols in the City and boost the fundraising effort. I also

**£92,000**

Amount raised by the 2018 Carols in the City concert at Southwark Cathedral.

produce the concert, which I enjoy hugely, as I love music, literature and liturgy.

Christmas is about celebrating being together at a special time with the people we love. Marie

Curie Nurses help families living with terminal illness to enjoy Christmas the way they want to – together at home. Carols in the City is a wonderful opportunity to celebrate the spirit of Christmas and help raise awareness of the charity's work and raise funds.

**Dinah Garrett** (pictured above) worked in Corporate Affairs at the BBC for 20 years. Since 2001, she has run her own events management company.



**If you'd like to join one of our special events committees or require any further information on any event, please contact the Special Events team: 020 7599 7308, or email [speialevents@mariecurie.org.uk](mailto:speialevents@mariecurie.org.uk)**

## Retail

# Pride and positivity in every shop

You can grab yourself a bargain at any one of Marie Curie's 163 shops across the UK, where passionate volunteers and staff are pivotal to every store's success. Neil Sutton from the Brackla Shop shares his story.

**About 17 years ago, my wife, Joyce, told me about the Marie Curie shop opening in our town and suggested I volunteer – so I did.**

Working here has had such a positive effect on my wellbeing, because of the environment, our work ethic and the closeness of the team. We all work as hard as we can.

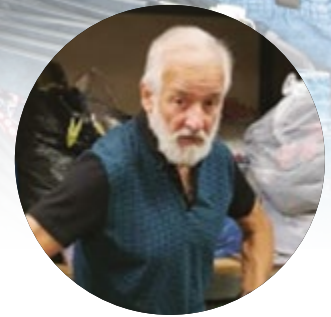
The shop is a big part of the community. We have regular

“I feel tremendous satisfaction and pride in this work. It's a big part of my life and every day here is as rewarding as my first day.”

customers, and donors who are generous in giving away personal items. I'm a sorter and my job is to accept every item in the way it's given – with kindness, thanks and respect.

I feel tremendous satisfaction and pride in this work. It's a big part of my life and every day here is as rewarding as my first day. The money goes to such a good cause – to ease the strains and heartache of every person with an illness and also the family around them. The charity wouldn't be able to do all that it does without our customers or the people who donate to shops.

Joyce died four years ago. My daughter and I cared for her, but we



## £3.45 million

The net income generated from our shops in 2018-19 – an 11% increase on the year before.

had a Marie Curie Nurse for the final two days and it was magic. I work with others in the shop whose husbands or wives have died. This is our way of paying back Marie Curie for looking after them and taking away their pain.

**Neil Sutton** (pictured) works in the Marie Curie Shop in Brackla, Bridgend.



**Why not get involved in your local Marie Curie shop by donating pre-loved items or volunteering? Visit [mariecurie.org.uk/shops](https://mariecurie.org.uk/shops)**

Partnerships

# Positive partnership provides a welcome lift

Marie Curie's corporate partners make a huge difference to people living with a terminal illness and their loved ones. Whether big or small, all companies have something invaluable to offer – from volunteering and fundraising, to support and sponsorship. Nick Wilson from Acorn Stairlifts explains the mutual rewards of the organisation's support.

**As Marie Curie operates nationwide, it's likely that at some point all of our staff will know someone who will benefit from the organisation. We have regular contact with Marie Curie and have supported them for years. We're also based about 15 miles from the Marie Curie Hospice, Bradford, so we're connected locally.**

Through our partnership, we donate five or six stairlifts a month to Marie Curie for free – and as of September 2019, we've installed 151 stairlifts free of charge.

We recently raised £20,000 as part of a stairlift promotion, where £10 of every stairlift bought by customers during a six-week period was donated to Marie Curie.

On a personal level, seeing the difference our donations make

is incredible, and knowing what the charity does and how it helps people is a reward in itself. We're incorporating more charity awareness as part of our company policy, and watching our staff become more engaged is great. Any feedback we get from occupational therapists about the stairlifts goes around the office, as staff are really touched by hearing about the difference they're making.

We believe that if you can offer support, no matter how big or small, you should. Every bit of help makes a difference.

**“We're incorporating more charity awareness as part of our company policy... Staff are really touched by hearing about the difference they're making.”**



Nick Wilson is the UK and European Operations Director at Acorn Stairlifts.

**Fancy us being your next charity partner? Find out how at [mariecurie.org.uk/partners](https://mariecurie.org.uk/partners)**



Approach PR; Lorne Campbell; Guzelian; Roger Moody; Guzelian

Your incredible support



Welcome to the Marie Curie Hospice, Bradford



Date 11/10/2019  
Marie Curie  
TWENTY THOUSAND £20,000  
POUNDS ONLY  
www.mariecurie.org.uk

ACORN STAIRLIFTS  
PROUD TO SUPPORT  
Marie Curie  
Care and support through terminal illness



ACORN STAIRLIFTS  
PROUD TO SUPPORT  
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Care and support through terminal illness



Nursing

# Strengthening our collaborative approach

Marie Curie Nurses have expert knowledge and experience in supporting people with any terminal illness.

**Our Nurses provide care during the day, through the night, for a full nine-hour shift or in a crisis. They can provide flexible 24-hour care in partnership with local district nurses, GPs and hospice teams.**

Our Rapid Response services provide care for patients in their own homes and care homes, and also support discharge from hospital – in some regions for up to 48 hours.

Marie Curie develops essential relationships, including with the NHS and other health and social

care providers. We're delivering more services that co-ordinate and deliver packages of care using continuing healthcare funding. We're reviewing our staffing models to be more responsive, and developing new roles for assessing patients and recommending levels of care. We're doing our bit to expand a workforce facing serious shortages by helping healthcare assistants access apprenticeship schemes to train as registered nurses.

In 2018, we launched an Advance Care Planning pilot in two London nursing homes, working closely with Coordinate My Care, Innovation Unit and NHS Wandsworth Clinical Commissioning Group. This helps

**98%**

Percentage of family and friends who said they'd be likely to recommend our services.

patients to make decisions about their future care.

Marie Curie has also established nine co-ordination centres across the UK. Each acts as a local point of contact for staff, healthcare professionals and the people we support, helping to make our services more accessible and easy to use.

**32,920**

People cared for in 2018/19.



Find out more at [mariecurie.org.uk/nurses](https://mariecurie.org.uk/nurses)

## Hospices

# Supporting more people in modern ways

Marie Curie is the largest UK provider of hospice care outside the NHS. At our nine hospices, in all four nations, we provide round-the-clock care for more than 8,200 people every year.

**Our hospices offer a broad range of services, including day therapy, outpatient assessments, rehabilitation, counselling therapy, bereavement support, relaxation techniques and specialist in-patient care.**

Improving the quality of our care and ensuring everyone has access to our services is critical. To strengthen our person-centred approach, we've recently reviewed both our patient assessments on admission and our equality, diversity and inclusion policy.

We continue to look at how we can improve our services. For example, we've completed a major review of dementia services, supported by research from UCL. Also, our hospice in Newcastle has examined its

bereavement service, with the aim of increasing the number of people it can support and developing new support groups, including ones for young people and siblings.

Major improvements to our hospice environments mean we're up-to-date with industry standards and meeting clinical standards. This work has included the refurbishment or creation of wards, gyms, cafes,

consulting rooms, offices and garden areas.

Our target is to continue to make improvements so that our hospices remain a vital part of the communities they serve.

Our nine hospices are in:

- Belfast
- Bradford
- Cardiff and the Vale
- Edinburgh
- Glasgow
- Hampstead
- Liverpool
- Newcastle
- West Midlands

## 60

The Marie Curie Hospice, Liverpool celebrated its 60th birthday in February 2019 with a visit from His Royal Highness The Prince of Wales.



Find out more at  
[Mariecurie.org.uk/hospices](https://mariecurie.org.uk/hospices)

Information and support

# Clear, up-to-date information for all

Clear and accurate information can make all the difference to a person's end of life experience. Marie Curie's print and online information and support services cover topics from diagnosis and medication to benefits and bereavement.

**Every year, we respond to approximately 11,000 enquiries across our national support services, by phone, email, web chat, community forum and social media.**

Our website includes information aimed at the public, and we also have an online platform for health and social care professionals to access useful material to help them in their work.

We continually improve, update and expand our information to ensure we are covering the most relevant topics, and that information is easy to access. We ensure that the people who need us are at the heart of our service, and we enhance

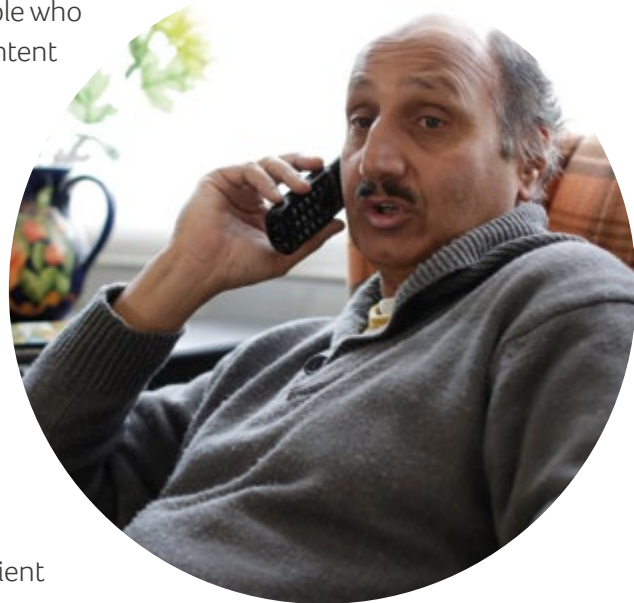
content based on their experiences. In January 2019, we launched our Support Line Nurse Service. Five days a week, a team of Clinical Nurse Specialists are on hand to respond to health questions or concerns over the phone via our Support Line, meaning that any member of the public in the UK can speak directly to a Marie Curie Nurse.

From June to December 2018, we surveyed around 300 people who were using our website content on bereavement – and we were pleased to discover that users found content reassuring, clear and informative.

The quality of our information has been recognised at the British Medical Association Patient Information Awards, which celebrate accessible, well-designed and clinically balanced patient information.

**The Marie Curie Support Line is open 8am-6pm Monday to Friday and 11am-5pm on Saturdays. Call 0800 090 2309. Read more about our support services at [mariecurie.org.uk/help](http://mariecurie.org.uk/help)**

**1.2 million**  
Number of people who accessed Marie Curie's online health and social care information in 2018-19.



Layton Thompson/Marie Curie



## Helper and Companion services

# Help with the essentials

A chat over a cup of tea, help getting to an appointment or simply a friendly ear when you need it – when you're living with a terminal illness, or caring for someone, a little emotional or practical support makes all the difference.

**More than 800 trained Helper and Companion volunteers will give their time to help families across the UK this year.**

Helpers make home visits, providing companionship for people with a terminal illness and respite for the family members who care for them. For people who don't have family or friends close by, having

weekly contact with someone not associated with their medical care is something to cherish. Helpers can also provide a much-needed short break for carers.

In Musgrove Park Hospital in Somerset, our Companion service provides volunteers to support patients nearing the end of their lives, and their families, while they're

on the ward. These specially trained volunteers make sure patients have the comfort of knowing someone will be with them up until the end.



**Interested in becoming a Helper? Find out more at [mariecurie.org.uk/helper](https://mariecurie.org.uk/helper)**

# 1,175

Households supported by Helper volunteers in 2018-19.



Brian Morrison/Marie Curie



## Policy and campaigning

# Giving a voice to more people

Our work to influence policy-makers through informing and campaigning helps give a voice to people with a terminal illness, which means their needs remain high on the political, health and social care agendas.

**Marie Curie works with all UK governments to find ways to give dying people, and their families, the care and support they need. We campaign passionately so that more people can die in their place of choice.**

Marie Curie gives evidence to parliamentary committees and inquiries, secures debates on palliative care and terminal illness, launches petitions and holds events for elected representatives – ultimately influencing decisions made by governments.

Across the UK, we've focused on changing the legal definition of terminal illness to allow more people to access benefits at the end of life. We have secured legislation in Scotland, a review

in England, and wide support in Northern Ireland and Wales.

### England

We've used information gained through Freedom of Information requests to highlight delays in urgent care packages that enable people to get out of hospital.

### Northern Ireland

Marie Curie lobbied successfully to ensure a recommendation on removing the six-month rule was included in the independent Rader review of Personal Independence Payments in 2018.

### Scotland

We secured changes to Healthcare Improvement Scotland's general

standards for neurological care and support to better address palliative care.

### Wales

We played a key role in securing an additional £3 million for end of life care and were actively involved in ensuring a new dementia strategy addressed end of life issues.

We'll continue to push for better support for everyone across the UK affected by terminal illness.



Read more about our policy work at [mariecurie.org.uk/policy](https://mariecurie.org.uk/policy)

## Research

# Building knowledge to improve care

With people living longer, and with multiple conditions and more complex needs, Marie Curie remains committed to funding research that improves care for people living with a terminal illness.

**Marie Curie is the UK's largest charitable funder of palliative and end of life care research. We collaborate with a wide range of organisations to increase funding and share knowledge and best practice.**

Successes in 2018-19 include the development of a toolkit, funded by Marie Curie and the Alzheimer's Society, that helps carers and healthcare professionals make decisions when supporting people with dementia. Elsewhere, a

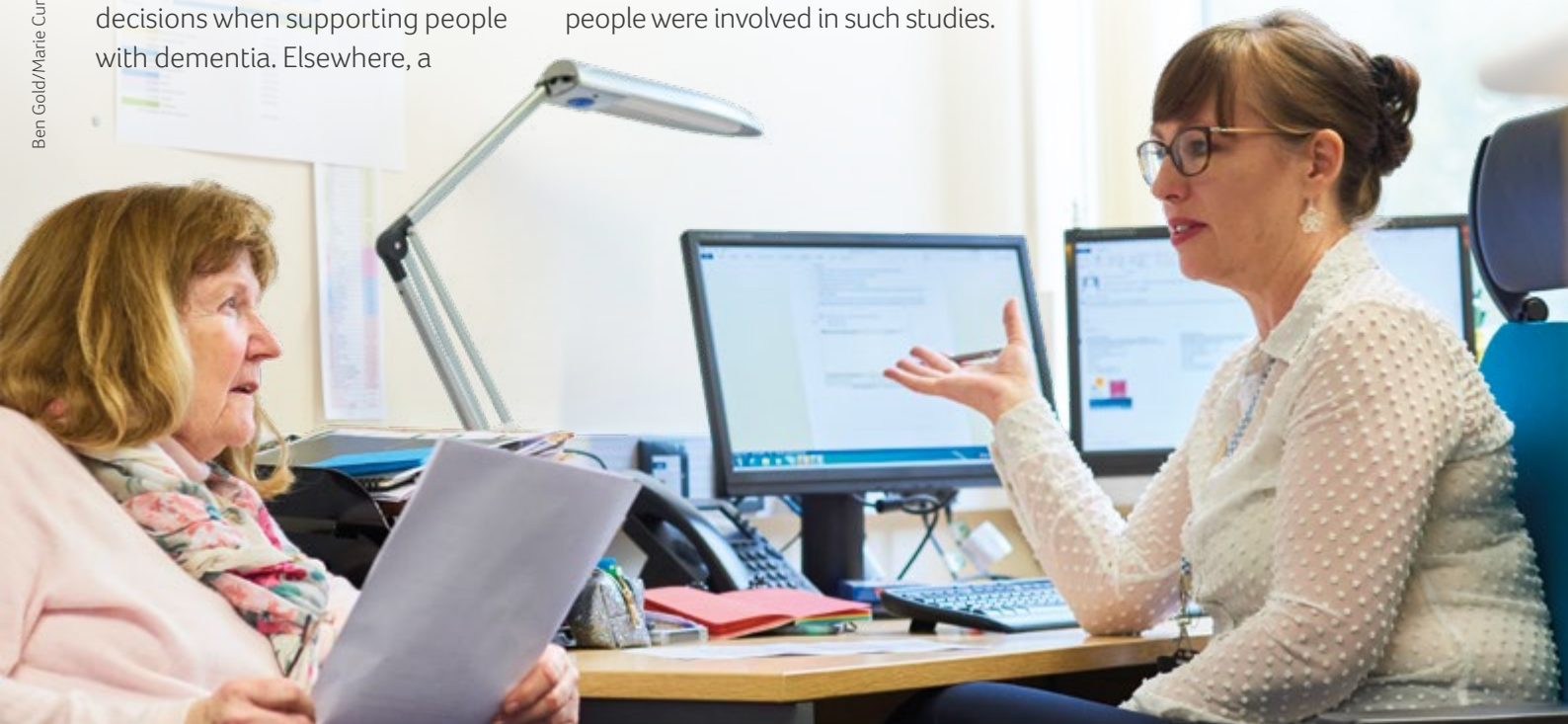
£3.7 million grant to researchers at the Marie Curie Palliative Care Research Department at University College London is being used to explore the needs for dementia palliative care.

Also in 2018-19, almost 100 papers were published in peer-reviewed journals for research studies funded by Marie Curie or carried out by the charity's researchers, and more than 3,600 people were involved in such studies.

Marie Curie launched an internal scheme allowing colleagues with an interest in research and experience in palliative care to apply for a research grant of up to £15,000 – and two studies are already under way.

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**Professor Annmarie Nelson** (right) meets Research partner and Expert Voices volunteer **Kathy Seddon** at the Marie Curie Palliative Care Research Centre



# Our finances

**This year, our income totalled £139.2million\***, thanks to the generous support of people like you, as well as funding from the NHS. We spend the money on a variety of activities, including our nurses, hospices and other services, groundbreaking research, campaigning to improve end of life care, telling more people about our work and raising more money so we can continue to provide our services in the future. We spent £137.2 million\* on these activities in 2018/19 (see page 21).

## Income 2018/19

\* Total excludes retail activities

### Community fundraising £20.3 million

Volunteers helped us raise money in their local communities through a huge range of fundraising activities.

### NHS funding – hospices £18 million

The NHS contributes to the cost of care provided in our hospices.

### Legacies £33.8 million

Gifts left in Wills were our biggest source of income in 2018/19.

### Corporate and trusts £10.9 million

This is money raised through the generous contributions of our corporate partners, their staff and customers, and charitable trusts.

### Individual giving £30.9 million

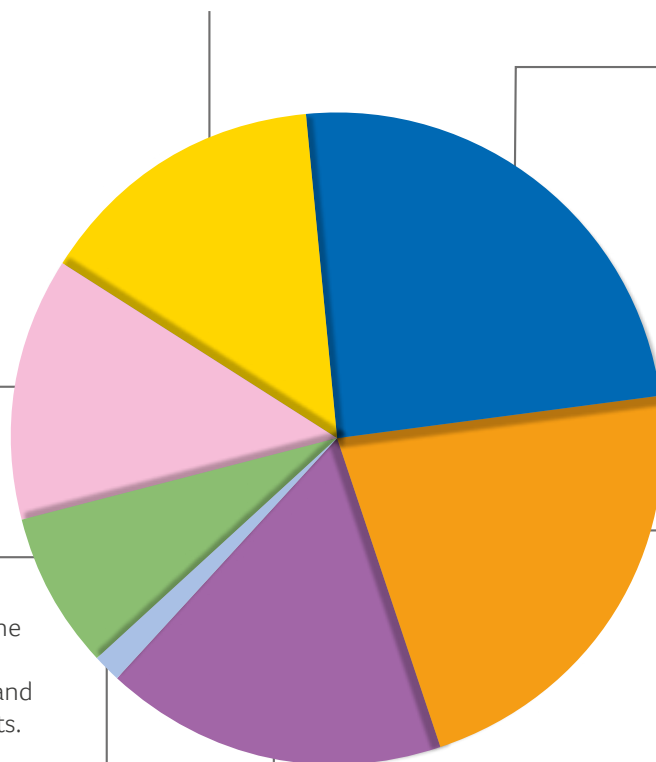
This is made up of generous donations from members of the public.

### Investment and other income £1.7 million

We received income from the funds we have invested, along with grants received from organisations like the Big Lottery Fund and other income.

### NHS funding – nurses £23.6 million

We receive funding from the NHS for the care they commission from Marie Curie Nurses.



## Expenditure 2018/19

### Policy, information and awareness £3.6 million

We campaign for changes and seek to increase awareness of who we are and what we do, so we can support more people.

### Investment management £0.3 million

### Research and development £2.8 million

We carry out and fund research to improve care for people living with a terminal illness.

### Generating future income £33.6 million

We invest in our fundraising activities to ensure we can raise vital funds to support our charitable work.

### Hospices £49 million

Our nine hospices provide a full range of palliative care services.

### Information and support £1.3 million

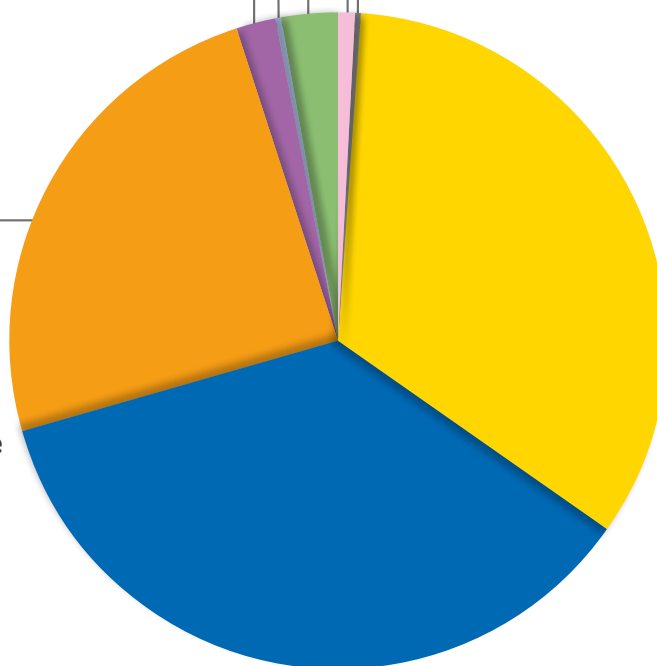
We provide practical information and emotional support over the phone, via the web and through booklets.

### Marie Curie Helper £0.5 million

This service offers face-to-face support from trained volunteers for people and their families.

### Nurses £46.1 million

Our nurses provide crucial care for people in their homes, day and night.



To find out more, download our 2018/19 Annual Report and Accounts at [mariecurie.org.uk/reports](http://mariecurie.org.uk/reports)

# Thank you

Marie Curie would like to thank the following individuals and companies for their generosity:

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# For more information

If you would like to know more about how you can help Marie Curie to provide more care to more people, please contact us:

Phone: **0800 716 146** (free)  
email: [info@mariecurie.org.uk](mailto:info@mariecurie.org.uk)  
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## Offices:

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### Wales

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Mamhilad Park Estate  
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